

1  
2  
3

## ABSTRACT

4 A computerized guide system and method include instructions for transferring software  
5 from a server in a network to telecommunications equipment in a remote location using a mobile  
6 computer. Instructions for accessing, downloading, and transferring updated software programs  
7 that are self-guided are advantageous for independent use by technicians. Instructions of such a  
8 guide and method are accessible at a plurality of locations at the same time to a plurality of  
technicians servicing telecommunications equipment, such as multiplexers of different vendors.

9  
10  
11 36968-259627  
12 WINLIB01:892285.1

F0ED020-E00000000000